

# Resolutions Consultancy Online Store

## Delivery Policy

- 1 All products sold on the Resolutions Consultancy Online Store that are shippable will only be shipped once payment has been received by Resolutions Consultancy. To speed up the delivery of your order we ask that, where at all possible, payment is made using either credit (through PayPal) or Electronic Bank Transfer.

Account details for making payments via Electronic Bank Transfer can be found on the invoice which is emailed to customers upon completing their order.

- 2 All order are sent using Australia Post - <http://auspost.com.au/index.html>. For products being sent overseas, Australia Post will forward the package/s onto the relevant delivery service for the recipient's country.

- 3 By default, no tracking number or tracking service is provided for products being posted. A tracking service can usually be added if required, however Resolutions Consultancy must be notified via email **immediately** after the order is made. To request a tracking service on your package, send an email to [sales@signsofsafety.net](mailto:sales@signsofsafety.net).

Resolutions Consultancy will not be held responsible for packages that are not sent with a tracking service attached due to late or undelivered emails to the above email address.

For all enquiries relating to the delivery of your product/s, please email [sales@signsofsafety.net](mailto:sales@signsofsafety.net)

Resolutions Consultancy

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